



## **Home-Start Bradford District Quality Assurance Statement**

Home-Start Bradford District is proud to be Quality Assured. The quality of our practice has been assessed under the Home-Start Quality Assurance System. This is a robust, bespoke system developed in collaboration with the Charities Evaluation Service (designers of PQASSO). It is based on a programme of self-assessment against Home-Start's nationwide quality standards. The ongoing development of our services is reviewed, with continuous improvement of all our practice areas relating to governance, management and service delivery being made. The Home-Start standards and evidence requirements are aligned with relevant indicators for Investors in People ISO 9001 and Investing in Volunteers. They also incorporate principles of the Investors in People framework ISO 9001 requirements and Investors in Volunteering. Reviews are undertaken by Home-Start UK's Quality Assurance specialists, who are accredited ISO Auditors. Home-Start UK holds ISO 9001 accreditation and the Investors in People Award.